

Privacy Policy

The Privacy Policy sets out the way TerrAscend NJ LLC (“TerrAscend”), its subsidiaries and its corporate affiliates value the privacy of its users. TerrAscend deals with the collection, use, and disclosure of personal information through our website, how such information may be used and/or shared with others, how we safeguard it and how you may access and control its use in connection with our marketing communications and activities. You are advised to kindly read the Privacy Policy carefully, by using this website, you acknowledge that you understand and accept the terms of this Privacy Policy.

For the purpose of this website, references to “TerrAscend”, “us”, “our”, “we”, etc. may also include our subsidiaries and corporate affiliates.

1. Personal Information, Collection, Use, and Storage

A) What is “Personal Information”

For the purposes of this Privacy Policy, “Personal Information” means any information that can be used to distinguish or trace an individual’s identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual.

B) What information do we collect

It is our policy to comply with privacy regulations and in order to follow the applicable laws and provide you with the best possible service, we collect information from various sources (explained below). This information may include:

- Your name, address, telephone number, address, other contact information, gender and birthdate;
- Or this same information from a person who is responsible for you such as a Power of Attorney, appointed representative, guardian, etc.
- How and why you use our (or similar) products;
- Your doctor’s name and contact information, and whether they’ll receive shipments on your behalf;
- Payment details and information;
- Ordering and shipping information for our products and services;
- Any preferences or feedback you may give us;
- Demographic and profile data (through cookies, IP addresses, and other metadata); and
- Any other information you volunteer, or we are permitted or required by law or regulation to collect.

C) How do we collect your information

TerrAscend may collect information which you provide to us or is collected through our website. Personal Information from potential and registered clients, their representatives (if applicable), healthcare practitioners, customers, and others (for the rest of this document, each of these sources of information will be bunched into the term “Individual” or “Individuals”. When an Individual sign up for business or a service, purchases a product, or shares information through our website, in person, or through any other channel, we collect Personal Information. We may also collect additional Personal Information as the relationship continues. Our goal is to get to know you better so we can serve you better.

D) We collect your Personal Information after your consent

It is important that we have your consent to collect, use or disclose your Personal Information. Please be aware that your consent may be express or implied and given in writing by using or not using a check-off box, electronically, orally, or by an Individual’s conduct, such as by the purchase or use of our services or products.

E) Why do we need your Personal Information

To meet the legal and regulatory requirements, including:

- to verify an Individual’s eligibility for registration; and
- to verify that orders are being fulfilled and tracked in compliance with any applicable laws and/or regulations.
- To provide any requested services, products, or information:

- Profile and historical purchase data to assist with a transaction;
- Payment information to process a transaction;
- Contact information to deliver products or services;
- Account information to audit the integrity of its data;
- Managing, administering, collecting or otherwise enforcing accounts;
- Maintaining business records and generally managing and administering business including defending and bringing legal actions;
- Meeting insurance, security and processing requirements;
- Analyzing, developing and improving our product services and offerings;
- Providing updates, alerts, bulletins, or other similar communications about our products and services;
- Providing news, promotions and other communications about products and services; and
- For additional purposes that we will identify at or before the time of collection, or as required by law or regulation.

F) How do we store your Information

We will only retain Personal Information as long as necessary for the purposes outlined in this Privacy Policy or as required or permitted by law. Sometimes this will mean that we have to keep your information even after you are no longer registered, associated with us or using our products or services, but as soon as your Personal Information is no longer required for the reasons above, it will be either destroyed or converted into an anonymous format.

2. Disclosure of Personal Information

A) When do we disclose your Personal Information

We do not use or disclose Personal Information for purposes other than those for which we collected it, except with consent or as required or permitted by law. However, we will need to disclose Personal Information where there are reasonable requirements to do so.

B) When do we disclose your Non-Identifying Personal Information

In order to improve our processes, products and service offerings, we may from time to time make use of aggregated and non-identifying information (hereafter "Aggregated Data") for research purposes, such as to better understand the needs and wants of our customers and users. This means we may have to disclose information to third party services, but all the information will be anonymous at that point. Sometimes these third party services will be located outside of New Jersey, but when this is the case, reasonable measures are taken to protect Personal Information while processed or handled, and we ensure that these third parties' policies with regard to privacy are subject to legal requirements as applicable.

3. Security

A. How do we protect your Private Information

We strive to protect your personal information; however, we urge you to take every precaution to protect your personal data when you are on the Internet. Change your passwords often, use a combination of letters. A file containing everyone's Personal Information is maintained at our (or our service provider's) servers. All of our employees, representatives, and agents have access to personal information only if necessary, in connection with their role. We protect against the loss, misuse, and alteration of Personal Information with security measures appropriate to the sensitivity of the information, including using physical, organizational, and technological measures and the appropriate training of our employees and other reasonable security measures. However, no electronic data transmission or storage of information can be guaranteed to be 100% secure. Please note that we cannot ensure or warrant the security of any information you transmit to us or other information which we may obtain from your use of the Site, and you use the Site and provide us with your information at your own risk.

4. Opting Out

A. You can choose to opt out of any of the above



We may incorporate advertising on third party websites based on an Individual's previous interaction with our website. These services may include opt out mechanisms that can be accessed by an Individual at any time. You will have an opportunity to opt into these messages upon registration and may opt out of them at any time.

5. Access and Corrections

A) How can you change your information

To modify or correct any of Personal Information, or to request access to that information, please contact us and we will assist you directly.

B) How you can view your Personal Information stored with us

Individuals are entitled, with certain legal restrictions, to access and review their Personal Information. Such legal restrictions include, but are not limited to, if providing access to the personal information would impede a criminal investigation or would result in the disclosure of other protected information. If you would like to see what we have, please contact us and we will assist you directly.

6.Changes to the Privacy Policy

We will make changes to this Policy if necessary to better safeguard you and ourselves. Our changes will be effective as soon as they are posted. We do not inform users individually about our website notice, but upon extreme fundamental changes, we make sure to publicize it.

7. Protecting the Privacy of Children

To protect the privacy of minors (<18 years old), we prohibit the solicitation of personal information and have age gate verification for users. We do not knowingly collect personally identifiable information from anyone under 18 years of age. If we determine upon collection that a user is under this age, we will not use or maintain his/her Personal Information without the parent/guardian's consent.

8. Contact Us

Please contact us at info@nj.terrascend.com

This website www.nj.terrascend.com is owned and operated by TerrAscend Corp., which we reserve the right to update, and was last updated on May 31, 2019.